

FEB 10 2006

BLPU.P103

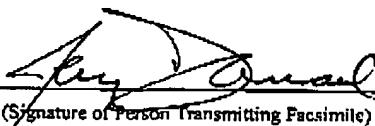
Patent

Transmittal of Request for Withdrawal as Attorney (Form PTO/SB/83)

*Certification Under 37 C.F.R. §1.8(a)*

Transmitted to USPTO Central Facsimile No. **571-273-8300** Date of Transmission **February 10, 2006**

I hereby certify that this document, and any other accompanying documents referred to herein are being transmitted via facsimile to the United States Patent Office to the facsimile number and on the date indicated above.

Jerry Donnard 

(Print Name of Person Transmitting Facsimile) (Signature of Person Transmitting Facsimile)

**Fax**

To: USPTO From: Barbara Courtney  
 central fax number  
 ATTN: Request for Withdrawal as Courtney Stanford & Gregory LLP  
 Attorney Phone: 408-342-1902  
 Fax: 408-342-1909

---

Fax:	571-273-8300	Pages:	7 including cover
Phone:	Date: February 10, 2006		

---

**RE: U.S. Patent No. 09/680,131**

The following are submitted herewith on the date indicated above:

Power of Attorney (PTO/SB/83) in triplicate; and  
 Copy of client instructions to transfer files to new counsel (email).

Confidentiality Note

This facsimile transmission contains information which is confidential. If you are not the intended recipient named on this cover page, be aware that any disclosure, copying, distribution or use of this faxed information is prohibited. If you have received this facsimile in error, please notify us by telephone immediately so that we can arrange for the retrieval of the original documents at no cost to you.

**From:** Andy Pham [mailto:[APham@witness.com](mailto:APham@witness.com)]  
**Sent:** Wednesday, February 01, 2006 3:24 PM  
**To:** [bcourtney@csgip.com](mailto:bcourtney@csgip.com)  
**Cc:** [scott.horstemeyer@tkhr.com](mailto:scott.horstemeyer@tkhr.com); Nguyen, Minh  
**Subject:** Transfer of Blue Pumpkin and Witness System, Inc. Files to Thomas, Kayden, Horstemeyer & Risley, LLP  
**Importance:** High

Dear Barbara:

Thank you for your past services to Blue Pumpkin and Witness Systems.

Please send all files of Blue Pumpkin and Witness Systems, Inc. to the following address. These attorneys will be handling our cases from now on:

Scott Horstemeyer  
Thomas, Kayden, Horstemeyer & Risley, LLP  
100 Galleria Parkway  
Suite 1750  
Atlanta, GA 30339

We ask that these files be sent with the greatest urgency. Thomas Kayden shall be in touch with you to facilitate the transfer.

If you have any questions, please do not hesitate to contact me.

Very truly yours,  
-andy

Andrew T. Pham  
Director, Intellectual Property  
Witness Systems  
300 Colonial Center Pkwy  
Roswell, GA 30076  
Tel: (770) 754-8713  
Mobile: (404) 935-8342  
Fax: 770-754-1877  
Email: [apham@witness.com](mailto:apham@witness.com)  
Web: [www.witness.com](http://www.witness.com)  
*It's Your Goal. It's Our Philosophy. Improve everything.™*

Notice: This e-mail and any attachments may contain proprietary or confidential information of Witness Systems and may be a privileged attorney/client communication or contain attorney work product. This e-mail is intended solely for the use of the individual or entity to which it is addressed. If you are not the intended recipient of this e-mail, you are hereby notified that any copying, distribution, dissemination or action taken in relation to the contents of this e-mail and any of its attachments is strictly prohibited and may be unlawful. If you have received this e-mail in error, please notify the sender immediately and permanently delete the original e-mail and destroy any copies or printouts of this e-mail as well as any attachments.

**From:** Andy Pham [mailto:[APham@witness.com](mailto:APham@witness.com)]  
**Sent:** Wednesday, February 01, 2006 3:24 PM  
**To:** [bcourtney@csgrp.com](mailto:bcourtney@csgrp.com)  
**Cc:** [scott.horstemeyer@tkhr.com](mailto:scott.horstemeyer@tkhr.com); Nguyen, Minh  
**Subject:** Transfer of Blue Pumpkin and Witness System, Inc. Files to Thomas, Kayden, Horstemeyer & Risley, LLP  
**Importance:** High

Dear Barbara:

Thank you for your past services to Blue Pumpkin and Witness Systems.

Please send all files of Blue Pumpkin and Witness Systems, Inc. to the following address. These attorneys will be handling our cases from now on:

Scott Horstemeyer  
Thomas, Kayden, Horstemeyer & Risley, LLP  
100 Galleria Parkway  
Suite 1750  
Atlanta, GA 30339

We ask that these files be sent with the greatest urgency. Thomas Kayden shall be in touch with you to facilitate the transfer.

If you have any questions, please do not hesitate to contact me.

Very truly yours,  
-andy

Andrew T. Pham  
Director, Intellectual Property  
Witness Systems  
300 Colonial Center Pkwy  
Roswell, GA 30076  
Tel: (770) 754-8713  
Mobile: (404) 935-8342  
Fax: 770-754-1877  
Email: [apham@witness.com](mailto:apham@witness.com)  
Web: [www.witness.com](http://www.witness.com)  
*It's Your Goal. It's Our Philosophy. Improve everything.™*

Notice: This e-mail and any attachments may contain proprietary or confidential information of Witness Systems and may be a privileged attorney/client communication or contain attorney work product. This e-mail is intended solely for the use of the individual or entity to which it is addressed. If you are not the intended recipient of this e-mail, you are hereby notified that any copying, distribution, dissemination or action taken in relation to the contents of this e-mail and any of its attachments is strictly prohibited and may be unlawful. If you have received this e-mail in error, please notify the sender immediately and permanently delete the original e-mail and destroy any copies or printouts of this e-mail as well as any attachments.

**From:** Andy Pham [mailto:[APham@witness.com](mailto:APham@witness.com)]  
**Sent:** Wednesday, February 01, 2006 3:24 PM  
**To:** [bcourtney@csgip.com](mailto:bcourtney@csgip.com)  
**Cc:** [scott.horstemeyer@tkhr.com](mailto:scott.horstemeyer@tkhr.com); Nguyen, Minh  
**Subject:** Transfer of Blue Pumpkin and Witness System, Inc. Files to Thomas, Kayden, Horstemeyer & Risley, LLP  
**Importance:** High

Dear Barbara:

Thank you for your past services to Blue Pumpkin and Witness Systems.

Please send all files of Blue Pumpkin and Witness Systems, Inc. to the following address. These attorneys will be handling our cases from now on:

Scott Horstemeyer  
Thomas, Kayden, Horstemeyer & Risley, LLP  
100 Galleria Parkway  
Suite 1750  
Atlanta, GA 30339

We ask that these files be sent with the greatest urgency. Thomas Kayden shall be in touch with you to facilitate the transfer.

If you have any questions, please do not hesitate to contact me.

Very truly yours,  
-andy

Andrew T. Pham  
Director, Intellectual Property  
Witness Systems  
300 Colonial Center Pkwy  
Roswell, GA 30076  
Tel: (770) 754-8713  
Mobile: (404) 935-8342  
Fax: 770-754-1877  
Email: [apham@witness.com](mailto:apham@witness.com)  
Web: [www.witness.com](http://www.witness.com)  
It's Your Goal. It's Our Philosophy. Improve everything.<sup>TM</sup>

Notice: This e-mail and any attachments may contain proprietary or confidential information of Witness Systems and may be a privileged attorney/client communication or contain attorney work product. This e-mail is intended solely for the use of the individual or entity to which it is addressed. If you are not the intended recipient of this e-mail, you are hereby notified that any copying, distribution, dissemination or action taken in relation to the contents of this e-mail and any of its attachments is strictly prohibited and may be unlawful. If you have received this e-mail in error, please notify the sender immediately and permanently delete the original e-mail and destroy any copies or printouts of this e-mail as well as any attachments.